



Flow Power

- No contract term
- Time of use with controlled load

- Call 1800 359 797
- flowpower.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,090/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,550/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,920/year No discount conditions apply to this offer

Features

- Direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 359 797** and quote this Offer ID **FLO471828MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-07-2023
Expiry date	30-06-2024

Offer eligibility

Restricted offer

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Restricted offer
Prices are not fixed	For more information about our pricing visit www.power-renewable.flowpower.com.au/price-efficiency-adjustment-pea/
Contract expiry details	Ongoing with no fixed term. No lock in contract or exit fees.
Full terms and conditions	See Flow Power Market Retail Contract Agreement Terms at www.power-renewable.flowpower.com.au/terms-and-conditions/
Green power inclusions	This offer has 100% green power included in the offer rates.
ESC licence information	Electricity retail licence under Progressive Green Pty Ltd

Fees

Disconnection fee	(incl. GST) Flat rate: \$45.52
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Fee may apply when your property is disconnected (including when you move), and is passed through from your distributor. Please visit your distributor's website to find out the current fee as they may vary.

Reconnection fee

Flat rate: \$44.85

Fee may apply when your property is reconnected (including when you move), and is passed through from your distributor. Please visit your distributor's website to find out the current fee as they may vary.

Payment processing fee

Percentage of bill: 0.66%

A 0.66% fee (GST Incl) may apply to payments made by Mastercard or Visa credit cards.

Additional information

Additional fees may apply. For more information, please visit the retailers website at flowpower.com.au.

Billing details

Bill frequency	1 month
Payment options	Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge	101.40 c/day
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Peak consumption - Every day, 3pm - 9pm

All consumption	27.42c/kWh
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Off-peak consumption - Every day, 12am - 3pm; Every day, 9pm - 12am

All consumption	27.42c/kWh
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Controlled load charges

Tariff (incl. GST)

Controlled load consumption	27.42 c/kWh
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Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Premium feed-in tariff	60.00 c/kWh
Current retailer feed-in tariff	4.90 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower		100.00% of consumption

Climate zone 6: Mild temperate